

Setting up HiJaak® 95 on a Network

This document gives information on how to install and set up HiJaak 95 on a network file server and on a workstation, how to use a concurrent use license, how to update HiJaak 95 if you need to download patches from our BBS, and how to remove HiJaak 95 from the server.

To run HiJaak 95 on a network, you must have a concurrent use license for the number of users who will be attaching at the same time. More information on concurrent use licensing is given later in this document.

HiJaak 95 has been tested on Novell Netware® 3.11, 3.12 and 4.0; therefore, all information in this guide pertains to those versions of Novell Netware networks. Information on other networks may vary.

Installing HiJaak 95 on a Network Server

The network install allows you to put a copy of HiJaak 95 on your server that can then be installed locally to workstations, without the need for a CD-ROM drive. This procedure describes how to copy the contents of the HiJaak 95 CD-ROM to a network server; you cannot run HiJaak 95 from the server.

To install on the network server:

1. Put the HiJaak 95 CD-ROM in the CD-ROM drive and run Windows Explorer.
2. Go to the network folder where you want to copy HiJaak 95. To create a subfolder in which to place the files, pull down the **F**ile menu, highlight **N**ew, and click on **F**older (Alt+f, w, f). A new folder appears on the right side of the screen. Type the name you want for this folder and press Enter.
3. Go to the CD-ROM folder (D:\). Click on the **V**iew menu and select **O**ptions (Alt+v, o). In the **O**ptions dialog box, click on the **V**iew tab (CTRL+tab). Click on the **S**how All Files radio button to select it and click on **O**K or press Enter.
4. To select all files in this folder, click on the **E**dit menu and click on **S**elect **A**ll (Alt+v, a).
5. Pull down the **E**dit menu and click on **C**opy (Alt+e, c). The files are copied to the Clipboard.
6. Open the network folder where you want to copy the files. Pull down the **E**dit menu and click on **P**aste (Alt+e, p). The files are copied to the folder.

To install on a workstation:

1. On the workstation on which you want to install HiJaak 95, run Windows 95 as you normally would.
2. Click once on the **S**tart button and click on **R**un (CTRL+ESC, r). You will see the **R**un dialog box.
3. If you are installing on a workstation, type the path to the network version of HiJaak 95 followed by install. Click on **O**K.
4. You will see a welcome screen that describes the HiJaak 95 installation program. When you have finished reading this screen, click on **N**ext or press Enter.
5. You will see the **U**ser **I**nformation dialog box. Click in the **U**ser **N**ame area and type your name (Alt+U). Click in the **C**ompany **N**ame area and type your company name (Alt+c). Click in the **S**erial **N**umber area and type the 8 character serial number you received with your Concurrent Use License (Alt+s). Click on **N**ext.
6. You will see the **H**iJaak **95** **D**irectory dialog box which allows you to select the directory where you want to install HiJaak 95. The default is C:\HIJAAK95. To install HiJaak 95 to C:\HIJAAK95, click on **N**ext. To install HiJaak 95 to a different directory, type the path in the **H**iJaak **95** **D**irectory field. If you're not sure of the path, click on the **B**rowse button (Tab). You will see the Windows 95 **B**rowse for **F**older dialog box. Select the path where you want to install HiJaak 95. Click on **O**K or press Enter to return to the **H**iJaak **95** **D**irectory dialog box. The path you selected appears in the **H**iJaak **95** **D**irectory field. Click on **N**ext.
7. You will see a status bar indicating the progress of the install. Beneath the progress indicator, you will see a box that contains introductory information to HiJaak 95. When the progress indicator shows that all files have been installed, click on **N**ext or press Enter.
8. You will see a screen informing you that the installation is complete. Click on **F**inish or press Enter.
9. You will see a screen informing you that you need to restart your computer. Restarting your computer will enable shell extensions, set up Windows to display thumbnails using 256 colors (if your graphics card supports 256 colors), add HiJaak 95 to the Start Menu, and launch the HiJaak 95 online tutorials. To restart your computer now, click on **Y**es. To restart your computer now, click on **N**o. If you don't restart the computer, HiJaak 95 will not run properly.

Note: The online tutorials will be launched the first time you restart your computer after installing HiJaak 95 only; however, you can access them at any time from the HiJaak 95 Help.

Removing HiJaak 95 from the Network

To remove HiJaak 95 from a network server:

1. Run Windows Explorer and click on the network folder where you copied HiJaak 95.
2. Pull down the **F**ile menu and click on **D**elete (Alt+f, d). You will see a message asking if you want send the selected files to the **R**ecycle Bin. Click on **Y**es or press Enter.
3. To remove the files from the **R**ecycle Bin, open the **R**ecycle Bin, pull down the **F**ile menu and select **E**mpy **R**ecycle **B**in (Alt+f, b).
4. You will see a message asking if you want to empty the Recycle Bin. Click on **Y**es or press Enter.

To remove HiJaak 95 from a stand alone system or workstation

1. Run Windows as you normally would.
2. Click once on the **S**tart button (CTRL+ESC). Place the cursor over **S**ettings (s). From the **S**ettings submenu, click once on **C**ontrol Panel (c). You will see the **C**ontrol Panel folder.
3. Double-click on **A**dd/Remove Programs (arrow, Enter). You will see the **A**dd/Remove Programs Properties dialog box.
4. Click on the **I**nstall/Uninstall tab (CTRL+tab). In the **U**ninstall list box, click once on **H**iJaak 95 and click on **A**dd/Remove (tab, Enter).
5. You will see the **U**ninstall **H**iJaak 95 dialog box asking if you want to remove the HIJAAK95 folder and all of its subfolders. Click on **R**emove or press Enter to remove all HiJaak 95 files from your system.

Troubleshooting

Where should HiJaak 95 files be located?

Directory	HiJaak Files
HiJaak95\Bin directory	All HiJaak 95 program files
HiJaak95\CATALOG	CATALOG.* (files that comprise your catalog database)
HiJaak95\TUTORIALdirectory	All files needed to run tutorial
Private WIN95\SYSTEM Directory	HJCONFIG.CPL (HiJaak Catalog Setup program) HJPROC.DLL (HiJaak Print Capture) HJPRINT.DRV (HiJaak Print Capture)

Concurrent Use License

What is a Concurrent Use License?

Your license is your permission to use one or more copies of HiJaak 95 on a network. It is a violation of your license agreement to simultaneously run more HiJaak 95 programs than the number of copies or licenses you have purchased. It is difficult for any network administrator to monitor his/her users to ensure that the license agreement is upheld. One method is to purchase a separate copy of HiJaak 95 for each user on your network. However, Concurrent Use Licensing is far less expensive and more efficient. Your licensing information is stored in the serial number that you entered during installation. HiJaak 95 keeps track of the number of simultaneous users for you.

Your serial number, name and company name are stored in Windows Registration Database.

Determining How Many Licenses You Need

The first step in determining how many licenses you need is to define your user group. The second step is to determine how many of that group will be using the product concurrently.

Suppose you have a group of 10 technical writers who are going to use HiJaak 95 for screen captures, estimate how many will need to use the program concurrently. Probably not everyone is going to take screen captures at the same

time, so you may estimate five and order a concurrent use license for five. If your technical writers start receiving error messages denying them access to HiJaak 95 because the maximum number of uses is reached, your estimate was probably too low. Call our Sales department at 800-DR INSET (800-374-6738) to order additional licenses.

On the other hand, if you have a group of 20 people, all viewing, editing and converting files, you will probably need to have a concurrent use license for all 20 people.

Ordering a Concurrent Use License

You can order a Concurrent Use License by calling Inset at 800-DR INSET (800-374-6738). You will receive instructions on adding the CUL when you order.

Updating HiJaak 95 with a Patch

If updates to HiJaak 95 become available, you can receive the updated information in one of 3 ways: you can call our Technical Support line at 203-775-5798 to obtain an updated disk, or you can obtain a patch from our World Wide Web site or from CompuServe. The benefit of receiving an update disk is that it is easier to install, and you do not need a modem to retrieve the update. The benefit of obtaining a patch is that it is faster than waiting for a new disk to arrive by mail, and you can easily check the availability of an update at anytime, rather than periodically calling Inset to inquire about it.

To receive a patch from the Internet, use your FTP program to open FTP.INSETUSA.COM. Login as Anonymous and enter your Internet address as your password. Then look in the PUB directory for a PATCH.EXE or PATCH.ZIP file.

To receive a patch from CompuServe, use your modem program to dial into CompuServe and logon. Type **GO INSET**. From the Forum menu, select Library, then Browse and then select Inset Systems. Use the arrow keys to scroll through the list of files and highlight the patch file. The file name will have either an EXE or a ZIP extension. Select the Retrieve button. Type the path to which you want to save the file and select OK.

Once you download the file from either the Internet or CompuServe, you should copy it to a temporary directory. If the file has an EXE extension, run the file. If it has a ZIP extension, use PKUNZIP to decompress the file. When the file decompresses, a text file containing instructions on updating your copy of HiJaak 95 will be available.